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November 4, 2026

Dear Team at X Corp,

Subject: Request for verification and confirmation of takedown requests purportedly submitted by Delhi Police to X concerning SFLC.in's X account and posts

I am writing on behalf of the Software Freedom Law Center, India (SFLC.in), a donor-funded digital rights organisation that has been active since 2010, working on issues relating to digital rights, freedom of expression, cyberfraud and digital scams, privacy and technology policy in India. We have some concerns regarding the authenticity of two takedown notices purportedly submitted by Delhi Police to X concerning our X account and posts.

On 3 November 2026, SFLC.in received two communications from X's Support Team <twitter-legal@x.com> informing us that the platform had received requests from the Delhi Police concerning 5 URLs and 42 URLs respectively, including SFLC.in's X account <https://x.com/SFLCin> and four posts published from the account in a thread. These requests seek the removal or withholding of the identified content on grounds including defamation, hate speech and safety/security. The communications from X dated 3 November 2026 are enclosed herewith.

The communications from X were accompanied by copies of two content takedown orders purportedly made by the Delhi Police. The orders are referenced as LD-321926 dated 31 October 2026 and LD-322956 dated 2 November 2026. On examining these documents, we note that the takedown orders identify Mr. Hargobinder Singh Dhaliwal, Special Commissioner of Police (Crime), Delhi Police, as the reporting officer with the email id as <splcp-crime-dl@delhipolice.gov.in>. The takedown orders refer to Section 356 of the Bharatiya Nyaya Sanhita, 2023, and, in case of the latter order LD-322956, additionally refer to Section

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79(3)(b) of the Information Technology Act, 2000, read with Rule 3(1)(d) of the Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021. They also seek the removal or withholding of the identified content. Both orders LD-321926 dated 31 October 2026 and LD-322956 dated 2 November 2026 are enclosed herewith.

On examining the copies received, we note that the fields relating to the nature and details of the court order in both submissions appear to have been left blank. This is particularly concerning in the latter request (Reference No. LD-322956), which refers to the enforcement of a court order without providing any particulars of such an order. Further, the submissions do not identify any FIR, complaint number, investigation or judicial proceedings forming the basis of the requests.

In view of the above, we request X to clarify the mechanism through which these requests were received, specifically:

1. Whether the requests were submitted through the X's Legal Request Portal [redacted], the Law Enforcement Request form in X's Help Center [redacted] or any other mechanism?
2. In this regard, we note that the Legal Request Portal [redacted] requires verification of the submitting authority's official email address by sending an authenticated link to access the portal, whereas the Law Enforcement Request form in X's Help Center [redacted] does not appear to have any comparable authentication mechanism. What safeguards does X employ to verify the identity and authority of individuals submitting requests through the Law Enforcement Request portal, so as to prevent email spoofing and impersonation of law enforcement officials and ensure that requests purporting to originate from government authorities are genuine and duly authorised?

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3. Whether X can confirm that these requests were submitted by the Delhi Police and that the takedown orders were authorised by the officers whose names and designations appear therein?
4. Whether X received any accompanying court orders, directions or other supporting documentation in relation to these requests, particularly the court order referred to in request LD-322956? If so, we request that X clarify the nature of the supporting documentation received and, to the extent permissible, share copies thereof.

We wish to emphasise that SFLC.in takes any communication originating from a law enforcement authority very seriously. It is therefore important for us to independently verify the authenticity and legal basis of these requests, particularly where they concern restrictions on online expression and the public dissemination of information.

SFLC.in's Free Speech Tracker <freespeech.sflc.in> is a public-interest initiative that documents instances of online censorship, content restrictions and account takedowns in India. The posts identified in the requests relate to legal notices received by SFLC.in and other civil society organisations, and our efforts to document and bring attention to such developments. We believe that documenting restrictions on online expression is an important part of ensuring transparency and accountability in the exercise of powers affecting fundamental rights.

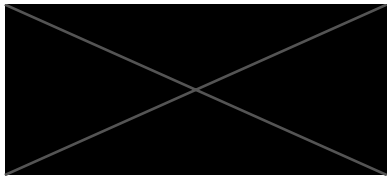
We request X to acknowledge receipt of this email and provide a written response clarifying the above at the earliest.

Yours sincerely,

For Software Freedom Law Center, India (SFLC.in)



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Enclosures:

1. Copy of the communications received from X dated 3 November 2026, concerning five URLs associated with SFLC.in, including the URL to SFLC.in's X account itself.
2. Copy of the communications received from X dated 3 November 2026, concerning 42 URLs, including five URLs associated with SFLC.in, including the URL to SFLC.in's X account itself.
3. Copies of the notices dated 31 October 2026 (LD-321926) and 2 November 2026 (LD-322956), purportedly submitted by Delhi Police to X directing the removal of content found in the mentioned 42 URLs, including five URLs associated with SFLC.in, including the URL to SFLC.in's X account itself.